

The benefit of experience (Sept. 2007)



Daryoush Mikaili,
Responsible for Ondeo's IT infrastructure

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A year after adopting the SecurActive NSS 100 solution for Ondeo's IT network, Daryoush Mikaili, in charge of the company's IT infrastructure, discusses the reasons for his choice and explains the benefits provided by the solution.

RL: What were the reasons for purchasing SecurActive NSS?

DM: Since the installation of our VPN international network, we were experiencing problems related to the lack of responsiveness on the part of our operators. Each time we were facing a degradation in the quality of service, bandwidth congestion or network breakdown.

We therefore had to find a solution that would allow us to quickly analyse the problems raised on our network during the deployment of applications such as Sage, and to clearly identify the origin of the slowdown.

Thanks to SecurActive NSS, we were able to understand immediately the cause of the slowdown, and to identify the machines and applications that took up a large portion of our bandwidth. After that we were able to make the right decision by modifying the capacity of our links, optimising our quality of service policy, or the manner in which our users gain access to certain resources (data or applications). The solution was implemented by *Overlap Network* in June 2006 and has been in production for more than a year now.

How do you use SecurActive NSS ?

The SecurActive NSS solution is positioned in our main data centre where all of our servers are located. All our sites (about sixty in France and twenty overseas) connect to this centre to gain access to the servers as well as to the Internet. The SecurActive NSS is positioned

in such a way that we can observe all traffic. The solution therefore represents the totality of the data exchanged (work applications, messaging and Internet navigation) between this data centre, our sites and our mobile users, allowing us to clearly see all flows in the network.

Who in your team uses SecurActive?

The solution was made available to a person inside the company who uses it permanently on monitoring mode. Another complementary group of Osiatis engineers also use it with whom we have just signed a contract for network and server supervision in H24; they also have access to the centre to analyse any incident relating to the network.

After one year of use, how would you assess the SecurActive NSS solution?

In the beginning, we consulted several vendors and developers and tested their solutions. We finally chose SecurActive because their solution could be adapted more readily to our situation and it efficiently fulfilled our need. We believe that their solution covered 90% of our initial requirement.

One year later, we selected SecurActive's ease of integration. We also chose it because the implementation did not require modifying the network, and also because of its clear and efficient display of the data exchanged on our network.

RL

