

Experience feedback



**Jonathan Bias, DTZ Group
Network Administrator**

After having chosen the SecurActive NSS solution last July for the company's network visibility problems, Jonathan Bias of the DTZ Group now provides his first assessment of SecurActive.

RL: What were the reasons behind the purchase of Securactive NSS?

JB: For a few months now, we had been having bandwidth problems on our network. We did not know the exact causes of this congestion. It was therefore necessary to have visibility on our network and to determine the distribution of the various applications in terms of our bandwidth. The IT team of the DTZ Group, made up of 4 computer generalists, started looking around for tools that would solve this lack of visibility in a simple way. Various tools were evaluated to see which ones could best meet our needs. After taking part of a presentation of NSS in SecurActive's mornings, a monthly seminary, I realised that SecurActive NSS was the solution that perfectly fit our needs and our network.

As soon as the IT team of the DTZ Group used it to analyse our network's performance, we were convinced that it was the best network behaviour analysis tool, thanks to its ease of use and the wealth of information that SecurActive NSS provided.

How do you use SecurActive NSS?

The network of the DTZ Group in France consists of 300 stations and HP and 3com switches operating right in the heart of the network. The SecurActive NSS solution lies at the nerve centre of our network so it can monitor the entire traffic situation. SecurActive's web interface enables us to observe network traffic and to determine how much bandwidth space is taken up by each application (work application, messaging, Internet navigation etc) on an ongoing basis and in real time. The installation of our network

behaviour analysis tool was carried out by our integrator. Our partner configured SecurActive NSS with parameters entirely in line with our network. We also defined network alarms and security breaches in order to be informed of a network or security issue, or if there is abusive use of our network. We use SecurActive in an autonomous supervision mode. We go into the SecurActive NSS Web interface only once every two weeks.

Who uses SecurActive within the IT Department of DTZ SA?

The entire team has access to the SecurActive solution. I was the first to be trained on it and then my colleagues were trained by an employee of SecurActive so that they could also be completely autonomous. The use of SecurActive NSS is very easy and quick, thanks to the intuitiveness of its interface.

Since you acquired SecurActive NSS, how would you assess this network analysis solution?

We've been using it since last July on our network. SecurActive NSS completely meets our needs for visibility. Thanks to SecurActive, a non-specialist IT worker can understand the origin of a problem and solve it totally on his own. Our minds are at ease when we're working to develop and optimise our network. Indeed we are assured that we will be warned immediately by SecurActive NSS as soon as an issue or violation of an established rule is committed.

RL

"The ease of use relating to the wealth of information from SecurActive NSS convinced the entire IT Department of the DTZ Group.."



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